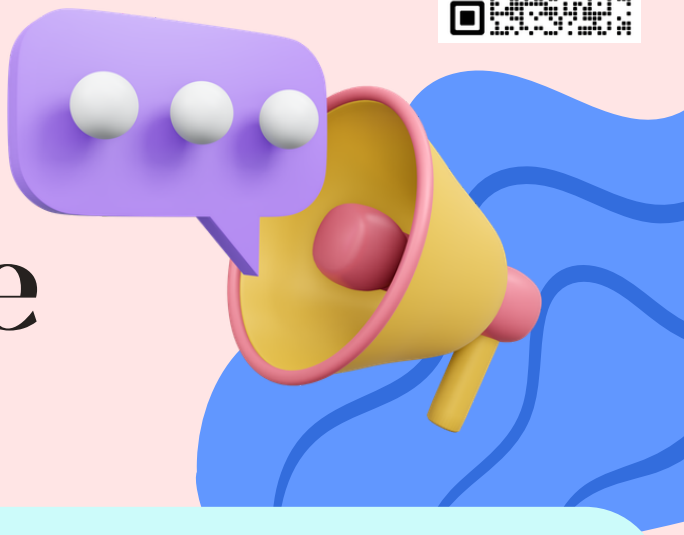
Chinese Canadian National Council
TORONTO CHAPTER
全加華人協進會(平權會)多倫多分會

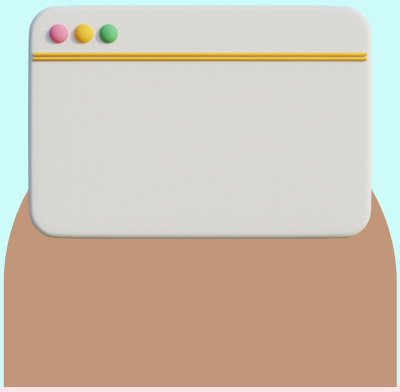
Funded by
Ontario

Empowering Seniors: Using our Voice to Drive Policy Change



1. Why is it important for seniors to advocate for public policy reform in healthcare?

- About **80%** of a person's healthcare needs occur in the senior years, making seniors the primary users of medical services
- Non-English-speaking Chinese seniors generally feel that they **do not** receive adequate healthcare services that **meet their needs**
- Healthcare privatization is **extremely harmful** to the majority of **low-income seniors**
  - Through privatization, a paywall can be introduced, which would undermine the current free healthcare system



2. When it comes to healthcare, how can seniors support one another as a community (ex. peer support or support from youth or workers)?

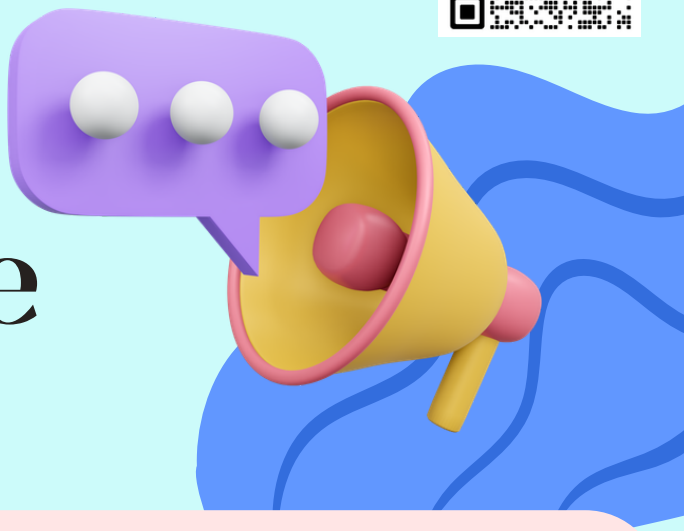


- CCNCTO can host workshops to provide seniors with information on treatment and healthcare services
- The community can connect with seniors to identify the essential challenges they face and provide practical asisstance
- Youth in the community can volunteer one-on-one to support seniors and **enhance senior capacity**

Chinese Canadian National Council
TORONTO CHAPTER
全加華人協進會(平權會)多倫多分會

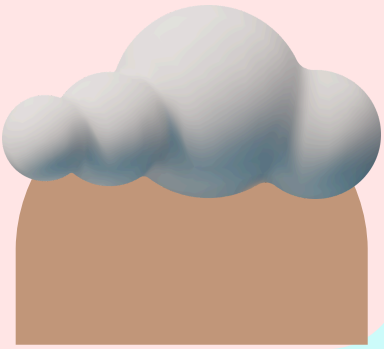
Funded by
Ontario

Empowering Seniors: Using our Voice to Drive Policy Change



3. What are the main difficulties Chinese-speaking seniors face when accessing healthcare in Canada?

- Chinese seniors encounter a variety of difficulties regarding accessing healthcare services
- **Primary challenge:** lack of accessible information and relevant knowledge makes it difficult to navigate the healthcare system
- **Logistical challenges:** limited transit options and insufficient support for seniors living alone
- **Cultural and language differences:** prevent seniors from clearly describing their needs to healthcare providers



4. What can the whole CCNCTO community, including workers and youth, do to amplify seniors' voices?



- CCNCTO can actively **advocate** on seniors facing healthcare barriers, raising these issues with policymakers to terminate the privatization process, and help expand services that meet seniors' needs
- Encourage **mutual support** among members by pairing up youth and seniors one-on-one to provide direct help and build the capacity of our senior members